

Efraim Duzman, M.D. Eran Duzman, M.D. A PROFESSIONAL CORPORATION EYE PHYSICIANS AND SURGEONS

To all patients,

We welcome you to our office, and thank you for entrusting us with your eye care. Below is a list of our office policies and procedures, as well as our commitment to you, our patient. If you have any further questions or concerns, please call the office and ask for the Manager.

- 1. Please provide accurate and complete health and history information to our physicians, so we may provide the best possible care to you. It is extremely important to build open, honest communication with your physician.
- 2. Please provide your most current insurance information, so we may bill correctly and in a timely manner. It is your responsibility to know your plan details. Contact your heath plan if you have any questions. Note: All co-payments and co-insurance are due at the time of service. We also have a <u>\$25 returned check fee.</u>
- 3. Please keep all scheduled appointments, or give adequate notice for delay or cancellation. We charge a <u>\$40 "No-Show"</u> fee for missed office visits, and a <u>\$100 "No-Show"</u> fee for missed surgical visits.
- 4. Please keep consistent and open communication with your Primary Care Physician. We are happy to send correspondence regarding your care with us as well.
- 5. We are happy to send your medical records to another office free of charge, 'however, if you request a secondary copy for personal use, we charge a minimum of \$25 dollars.
- 6. We ask that you treat all providers, office personnel, and other patients respectfully and courteously. Our staff is committed to the same for you.
- 7. If you need information, or are inquiring about *Advanced Directives (Durable Power of Attorney for Health Care, Natural Death Act Declaration or Living Will)*, please call the Member services department of your health plan or the patient relations department at Hoag Hospital.
- 8. Please keep your pharmacy information up to date. We send electronic prescriptions from our office automatically to the pharmacy you have on file.
- 9. DILATION: You may be dilated in our office. Dilating drops are instilled to enlarge the pupils of the eye, so the doctor has a full view of the back of the eye and the retina. Dilating drops may blur your vision for a few hours, and can vary from patient to patient on the degree of light sensitivity created. Driving may be impaired for some, so it is always recommended to have someone drive you until you are certain of your response to the drops. One adverse, although extremely rare reaction to dilation, can be acute angle-closure glaucoma. If this happens, it can be treated immediately in the office with our physician. You may decline dilation at any time, with the understanding that your exam may be limited by this decision.
- 10. We are committed to our patients health and well-being. We are always available for urgent, or emergent appointments. We give all patients the time needed to address each individual concern, as such, some wait times may be longer than usual. We promise that when your appointment time arrives, you will be afforded the time and attention that you need and deserve.

I have reviewed the policies and my responsibilities, and I agree to accept them:

Print Name <u>Sig</u>nature

\_\_\_\_ Date pg 6

4605 BARRANCA PARKWAY, SUITE 100 • IRVINE, CALIFORNIA 92604 • (949) 733-2002 • FAX (949) 733-1854

# LAKESIDE VISION CENTER

# Patient Consent for Use of Email Communication

To better serve our patients, our office has established a patient portal as a form of communication. The patient portal offers secure viewing and communication as a service to patients who wish to view parts of their records and communicate with our staff and physicians. For routine matters that do not require immediate response, please feel free to contact us through the patient portal. The turnaround time for routine patient communication is within 24 hours. Please remember however, that this form of communication is not appropriate for use in an emergency. Should you require urgent or immediate attention, please contact the office directly.

By using our patient portal system, you will be able to go online and do the following:

- Request medication refills
- Review your medical summary, medication list, treatment history, and appointment history
- Request an appointment and appointment changes
- Communicate with office staff and physicians via secure messaging
- Allow designated family members to access your information with your consent

#### **Responsibilities of Patient Portal Users**

Every authorized portal user has responsibility to protect the confidentiality of health records. All authorized portal users expected to keep their portal user ID and password secure to prevent any unauthorized access to patient information. LAKESIDE VISION CENTER is not liable for breaches of confidentiality arising from unauthorized use of such information. If you suspect that someone has learned your password, you should access the portal site immediately and change it. If you become aware of a breach, for whatever reason, of this confidentiality, you are expected to promptly report it to Lakeside Vision Center.

#### **Consent**

I have read and understand this form. I have had the opportunity to ask questions and my questions have been answered to my satisfaction. I understand and agree with the information contained in this form and give my consent for e-mail communications.

Date:		
Patient Name:	Patient Signature:	
Email Address:		
Patient Representative (if applicable):		DØ F

Name: DOB:	
Date:	
LAKESIDE	VISION CENTER
DR. EFRAIM DUZMAN, MD DR. ERAN DUZMAN, MD DR. MILA KAMENEV, OD	4605 BARRANCA PARKWAY #100 IRVINE, CA 92604 (949) 733-2002 FAX (949) 733-1854
Rx History	/ Consent
l authorize LAKESIDE VISION CENTER to access my prescu providers or third party pharmacy benefit payers in order improving patient care, patient safety, and clinic efficience	to reconcile all medications with the purpose of
l authorize LAKESIDE VISION CENTER to obtain my medica years from the date undersigned.	I prescription history for the duration of two

Patient Name

Patient Signature

Date

### Patient Preferred Pharmacy

Complete pharmacy information below to indicate which pharmacy your electronic prescriptions will be sent.

Preferred Pharmacy Name

Preferred Pharmacy Phone Number

Preferred Pharmacy Address

Name: DOB:

Date:

Other

#### PATIENT MEDICAL HISTORY QUESTIONNAIRE LAKESIDE VISION CENTER PLEASE SELECT YES NO Past Medical History/Review of Systems: Cardiovascular **Skin Problems** Gastrointestinal Y N High Cholesterol Acne Ulcers Heart Attack Skin Cancer Colitis Date: Diverticulitis **Y** Angina Ear/Nose/Throat Liver/hepatitis Mitral Valve Prolapse Sinus Problems $\Box Y \Box N$ **Y** Genitourinary Artificial Heart Valve **Hearing Aids** □y □n **Y** Stroke Kidney **Y**N Hematologic Bladder Date: **Y**N High Blood Pressure Y N Prostate Anemia Y N Date: Bleed/bruise easily DY DN Pacemaker Cancer **Musculoskeletal Y** Arthritis Type: **Y** Respiratory Joint Replacement **Ocular History** Asthma Date: **Y** DY DN COPD/Emphysema Cataract Glaucoma Neurologic/Psychiatric □y □n Retinal Tear/Detachment Y N Seizures □ y □ n Parkinson's Disease Endocrine Other: **Y** Diabetes Type 1 or Type 2 Alzheimer's Insulin or Non-Insulin Y N Anxiety/Depression Date: **N** N Multiple Sclerosis/MS Y N Thyroid **Glasses or Contact Lenses?** Surgical history/including eye surgery)

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Please list any alle	rgies to medicine	S:				
Social History:	Smoking Alcohol	Y DN Y DN			) (If Q day / 1 per we	uit Smoking: Date: ek / Other
	er t Disease ular Degeneration	□ Y □ Y		Diabetes Glaucoma	□ Y □ N □ Y □ N □ Y □ N	Hypertension Retinal Detachment Other

Technician

M.D. Signature

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Name: DOB:

Date:

#### LAKESIDE VISION CENTER

DR. EFRAIM DUZMAN, MD DR. ERAN DUZMAN, MD DR. MILA KAMENEV, OD 4605 BARRANCA PARKWAY #100 IRVINE, CA 92604 (949) 733-2002 FAX (949) 733-1854

# Notice of Privacy Practices Acknowledgement

I understand that under the Health Insurance Portability & Accountability Act of 1996 (HIPAA) I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple health care providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal health care operations such as quality assessments and physician certifications.

I have received, read, and understand your "Notice of Privacy Practices" containing a more complete description of the uses and disclosure of my health information. I understand that this organization has the right to change its "Notice of Privacy Practices" from time to time and that I may contact this organization at any time at the address above to obtain a current copy of said notice.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or healthcare operations. I also understand you are not required to agree to my requested restrictions but if you do agree then you are bound to abide by such restrictions.

Patient Name:			
Patient Representativ	<mark>/e</mark> :		
Signature:		Date:	

#### PLEASE LIST ANY FAMILY MEMBERS WE CAN RELEASE YOUR MEDICAL INFORMATION TO BELOW.

X

I attempted to obtain the signature of the patient or patient's representative acknowledging receipt of the "Notice of Privacy Practices" for **DR. EFRAIM DUZMAN MD, INC.**, but was unable to do so, as documented below:

Date

Reason

Name

Signature

Name: DOB:

Date:

#### NEW PATIENT DEMOGRAPHIC INFORMATION LAKESIDE VISION CENTER

		SE COMPLETE		TE	REFERRED BY (NAME C PHYSICIAN OR REFERE		
NAME - LAST		FIRST					
ADDRESS-STREET			1		117		
STATE ZIP	(AREA CODE) HOME PHONE NUMBER	(AREA CODE)	) CE	LL PHONE		DATE OF BIRTH	AGE
SOCIAL SECURITY NUMBER	SEX		-			SPOUSE'S NAME	
EMERGENCY CONTACT NAME	EMERGENCY CONTACT PHONE NUMBER	Preferred Langua English Spanis Vietnamese Ara	sh		apanese	Smoking Status Former Current	Never
EMPLOYER	WORK STATUS	JOB DESCRIPTI				(AREA CODE)TEL	EPHONE NUMBER
INSURANCE NAME	Contraction of the second second		NSU	RANCE ID#			
	RESPO	ONSIBLE PART	Y				
			OTH	HER	_		
NAME (LAST, FIRST, MIDDLE	ELEPHONE NUMBER SOCIAL SECURITY NUMBER				DATE OF BIRTH		
ADDRESS (IF DIFFERENT THA	AN ABOVE) (STREET, CITY, STATE AND	ZIP CODE)					
EMPLOYER				(A	REA CODE	E) TELEPHONE NU	MBER
PRIMARY CARE PHYSICIA	OTHER TREATING PHYSICIAN						
PHYSICIAN NAME	NAME						
(AREA CODE) TELEPHONE	(AREA CODE) TELEPHONE NUMBER						

ASSIGNMENT AND RELEASE: I hereby authorize my insurance benefits be paid directly to Lakeside Vision Center. I understand that I am financially responsible for any unpaid balances. I also authorize Lakeside Vision Center to release to my insurance carriers any information required to process this claim

SIGNATURE

# Dr. Efraim Duzman, MD Dr. Eran Duzman, MD Dr. Mila Kamenev, OD

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